

5 December 2013

*Dear valued customers,*

**NOTIFICATION TO CUSTOMERS**

- **SERVICE INTERRUPTION TO AND FROM THE AFFECTED FLOODED AREAS IN PAHANG, TERENGGANU, JOHOR AND KELANTAN**

We refer to the above matter.

Due to flooding which has reached dangerous level in several areas in Pahang, Johor, Terengganu and Kelantan, we wish to notify you that our pick-up and delivery services to the said affected areas will be compromised.

Please be informed that we had accordingly activated our Business Continuity Plan and are working very hard to ensure that our services shall resume once the flood at the said areas subsides.

You are advised to check with our NationCare Toll Free No. at 1-300-222-777 on the resumption of services to the affected areas and/or log on to our track and trace system at [www.nationwide2u.com](http://www.nationwide2u.com) to track your shipments.

We wish to thank you for patronizing Nationwide Express. We at Nationwide Express will continue to provide our unrelenting commitment in providing the highest standard of service to you at all times.

Thank you.

**"NATIONWIDE EXPRESS D.E.L.I.V.E.R.S."**

Yours faithfully,

For and on behalf of,

**NATIONWIDE EXPRESS COURIER SERVICES BERHAD**



**HARANI BINTI KHALID**

Senior Manager, Corporate Communications

Copy : Encik Amiruddin Abdul Shukor  
Chief Financial Officer